

Terms & Conditions

These Terms & Conditions shall apply to all Guests and shall be incorporated into every contract between the Guest and Fair Winds Guest House.

Payment of any deposit in respect of the booking shall constitute the Guest's unqualified acceptance of these Terms & Conditions.

Payment

Guests will require a valid debit or credit card to secure and confirm their booking.

Guests are required to pay the balance on arrival and to pay any subsequent charges on departure.

Cancellation

Guests may cancel their bookings:

- Up to and including 7 calendar days prior to the Arrival Date for bookings made directly with Fair Winds Guest House and with Online Travel Agents (e.g. Booking.com). In such cases, no additional charges shall be due, and any refundable deposits will be refunded.
- In the event that the Guest cancels the booking within 7 calendar days of arrival then the full amount of the balance will be payable.

The Guest House shall be entitled and authorised to deduct such amounts from the Guest's debit/credit card.

The Guest House recommends that Guests take out an appropriate insurance policy to cover any losses which they may suffer in connection with the cancellation of the booking.

Early departure by the Guest before the confirmed departure date shall be treated as a cancellation and no refund of the balance paid shall be due.

Liability of the Guest

Guests are liable for, and shall indemnify the Guest House for:

- any damage caused whether accidental or deliberate.
- cleaning if a Guest smokes in any room.

The Guest House shall be entitled and authorised to deduct such amounts from the Guest's debit/credit card.

Guests must NOT bring pets into the Guest House.

Guests must NOT bring any illegal or hazardous substances into any part of the Guest House.

Parking

Off road car parking is provided for all our guests at no charge. Guests leave their cars in our car park at their own risk.

COVID-19

Fair Winds Guest House has implemented a Policy and Risk Assessment and a Questionnaire for the protection and safety of all guests and staff.

Should Fair Winds Guest House be instructed to close by Public Health England, the NHS Test and Trace team, or any other government authority, (either at a local or national level), Fair Winds Guest House will consider the contract between the guest and Fair Winds Guest House to be frustrated and we will be unable to honour it. Guests will be able to either cancel or rebook for a later date. Any deposit paid will be refunded under such circumstances.

Please refer to our COVID-19 Policy and Risk Assessment and also our Questionnaire (this must be returned 24hrs prior to arrival). These are part of our Terms and Conditions.